

Strategic Dashboard

Strategic Framework

Vision	Mission	Values
Engaged and healthy communities	To offer primary health care, mental health care and community health services to enhance individual and community capacity.	Social Justice Equity • Engagement • Choice Leadership Mentorship • Advocacy • Capacity Responsiveness Collaboration • Accessibility • Care
Positioning Statement		Just Care

2014- 2017 Strategic Plan

Strategic Direction	Strategic Priorities	Objectives and Success Indicators/Outcomes
Leadership	1. Strengthen community health system within the Province of Manitoba	<p>Objective 1.1 To strengthen the CHA/community health model</p> <p>Success Indicators/Outcomes: 1.1.1 MACH (Manitoba Association of Community Health) is revived 1.1.2 Klinik is an active participant in CACHC in Manitoba 1.1.3 Klinik is an active participant in development of a multi-site community health model of care which meets Klinik's space challenges 1.1.4 Klinik leads the CHA group in converting to a new electronic payroll system 1.1.5 Klinik is a participant in Primary Care Networks</p> <p>Objective 1.2 To be a leader in trauma-informed care and practice</p> <p>Success Indicators/Outcomes: 1.2.1 Klinik has a trauma-informed framework</p> <p>Objective 1.3 To build capacity among other health and social service providers.</p> <p>Success Indicators/Outcomes: 1.3.1 Klinik is a Telehealth site 1.3.2 Klinik has converted training programs to be provided by Telehealth 1.3.3 Klinik has provided training programs by Telehealth 1.3.4 Klinik has explored the potential of delivering services by Telehealth</p>

Strategic Direction	Strategic Priorities	Objectives and Success Indicators/Outcomes
Responsiveness	2. Utilize community information to inform service delivery and service development	<p>Objective 2.1 To optimize EMR, beginning with accurate and consistent data collection</p> <p>Success Indicators/Outcomes: 2.1.1 All information is available in standard electronic format 2.1.2 All data is entered accurately into a format that is useable/searchable</p>
Management	3.1 Develop a succession plan for management and Board Executive	<p>Objective 3.1.1 To have a succession plan in place</p> <p>Success Indicators/Outcomes: 3.1.1.1 The plan is documented</p>
	3.2 Develop a communications strategy to address internal and external communications	<p>Objective 3.2.1 To develop communications/technology (web) infrastructure</p> <p>Success Indicators/Outcomes: 3.2.1.1 Klinik's web site has been redesigned 3.2.1.2 Klinik has developed web-based resources 3.2.1.3 Klinik has expanded the functionality of iCarol to enhance communication with Crisis Room staff and volunteers 3.2.1.4 Klinik has explored the use of more effective methods of internal communication</p>
	3.3 Explore alternate sources of revenue	<p>Objective 3.3.1 To secure non government sources of revenue.</p> <p>Success Indicators/Outcomes: 3.3.1.1 Klinik has explored a Klinik and/or cross-agency foundation 3.3.1.2 Klinik has explored and developed social enterprise opportunities</p>