

# 2017-2022 STRATEGIC & OPERATIONAL PLAN



## VISION

Engaged  
and  
healthy  
communities



## MISSION

To offer primary  
health care, mental  
health care and  
community health  
services  
to enhance  
individual and  
community capacity



## VALUES

**Social Justice:**  
Equity, Engagement,  
Choice, Feminism

**Leadership:**  
Mentorship, Advocacy,  
Capacity

**Responsiveness:**  
Collaboration,  
Accessibility, Care

## OUTCOMES

1

**Klinik is a healthy, respectful and collaborative workplace**

2

**Klinik demonstrates efficiency and effectiveness**

3

**Klinik's communities and stakeholders understand Klinik's mission, vision and values**

4

**Klinik's focus generates accessible and responsive programs and services**