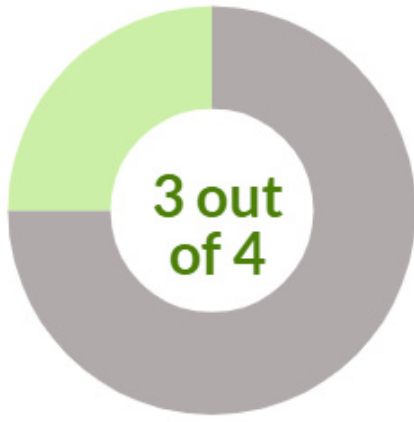


Increasing Access



Clients said their appointment started on time.



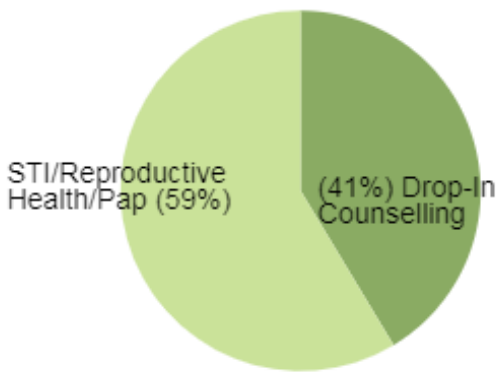
Health Services clients waited less than one week to get an appointment.

Improved Access for Transgender Clients

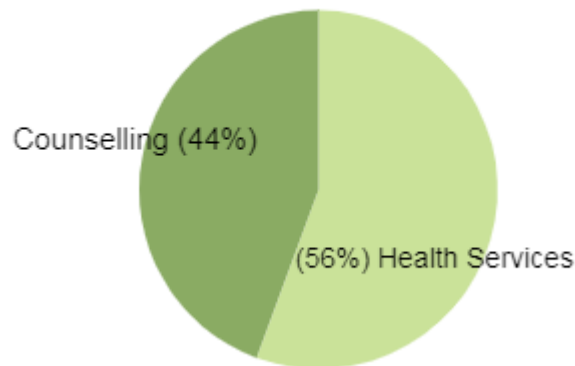
From a 4-6 month waiting list to no waiting list for new clients and for psychology.

Key success factors:
Peer support role, application of advanced access principles & interprofessional collaboration in the Trans Health Clinic.

5,369 Walk-In Visits



1,338 New Clients



45,137 crisis line & support service calls answered
348 education & training sessions that reached **6,809** participants
185 student learners supported
23,348 volunteer hours (equivalent to 11 full time staff)

Strengthening Organizational Capacity

Klinik Committees:

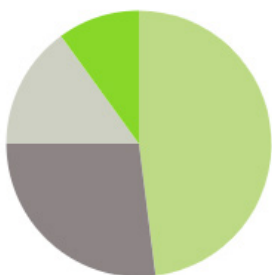
- Social Justice
- Interprofessional Collaboration
- Communications
- Psychological Health and Safety in the Workplace
- New Building Planning
- Wellness Committee

3 New Groups - Walk-In / Drop-In Programs

- Trans Health Program: testosterone injection education sessions
- Community Latent Tuberculosis Infection Program: Saturday group learning sessions to externally referred clients
- Cognitive Behavioral Therapy Pilot: in partnership with MyHealth Team

Community Engagement

Staff represented Klinik in the community



Advisory/Steering (48%) Networks (27%)
Working Groups (15%) Coalition (10%)

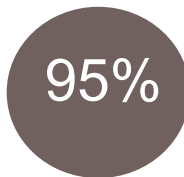
25 Media outlets engaged Klinik



Client Satisfaction



"(Staff are) always friendly and helpful. Very supportive and non-judgmental."
"Easy to book and rebook if necessary. Staff are excellent communicators."



of clients were either satisfied or very satisfied with the services & said they would recommend Klinik to others.

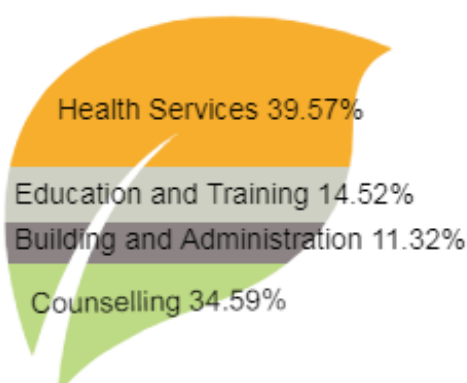


clients either agreed or strongly agreed that they felt welcomed, safe, comfortable to ask any question, were informed about their care, staff cared about their health concerns and acted in a respectful way.



@KlinikCHC has 1,495 followers

Expense Breakdown



Thank you to our generous funders!

Winnipeg Regional Health Authority
Province of Manitoba
Government of Canada
Addictions Foundation of Manitoba
Workers Compensation Board
University of Winnipeg

calminthestormapp.com
our free stress management website/app had 42,921 users in the past year



klclinic.mb.ca
had 70,415 users, of which 69,239 were new

Just Care. *For Everyone.*

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