

Klinic's Rights and Responsibilities

Klinic is located on the traditional territories of the Anishinaabe, Cree, Oji-Cree, Dakota, and Dene peoples, as well as in the birthplace and homeland of the Metis Nation. Klinic's main office is located on Treaty 1 territory, but offers services across the territories of Treaties 2, 3, 4, & 5. Klinic is committed to the spirit and practice of reconciliation as laid out in the 94 Calls to Action of the Final Report of the Truth and Reconciliation Commission and in the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP).

Klinic is committed to the values of social justice, equity, accessibility, and care in pursuing its vision of engaged and healthy communities. This document is intended to guide Klinic's communities as we continue to offer primary care, mental health services, and community health services that advance individual wellbeing and community capacity.

Klinic also recognizes that the *Social Determinants of Health* such as gender, race, employment, economic status, and access to food, clothing, and housing are all important factors that contribute to health and wellbeing. Klinic is committed to building partnerships that address the social determinants of health and promoting universal human rights.

The rights and responsibilities in this document are based on the **Rights-Based Approach** and **Human Rights in Patient Care** and will apply to all members of Klinic's communities equally, including participants, staff, and volunteers. By respecting the rights of *everyone* we can continue to provide quality care and build healthy communities.

Please read this document and complete the survey at the end.

- You have the **right** to the best possible physical and mental health, and the **responsibility** to take part in your care.
- You have the **right** to be treated without discrimination, and the **responsibility** to not discriminate against others.
- You have the **right** to be treated with dignity and respect, and the **responsibility** to treat others with dignity and respect.
- You have the **right** to live in freedom and safety, and the **responsibility** to value the safety and well-being of others.
- You have the **right** to privacy, and the **responsibility** to respect the privacy of others.
- You have the **right** to think and speak freely, and the **responsibility** to allow others to openly express themselves.
- You have the **right** to education, and the **responsibility** to ask questions and learn about your health and well-being.
- You have the **right** to choose the best care for you, and the **responsibility** to be informed of your choices.
- You have the **right** to freedom from cruel or humiliating treatment, and are **encouraged** to let someone know if at any time you feel unsafe or not well treated or have witnessed mistreatment.

If at any time you have a question, concern, or complaint regarding the care you have received at Klinic, or in reference to an interaction you witnessed at Klinic, you can feel free to contact 204-784-4018

Please take the survey and give us your feedback on this document then enter a draw for a \$75 gift card at McNally Robinson Booksellers:

https://www.surveymonkey.com/r/K_Rights_Responsibilities