

**9-8-8**

**Suicide Crisis Helpline**  
**Ligne d'aide en cas de**  
**crise de suicide**



FOR OFFICE USE	
Date	
Status	

# 9-8-8 Volunteer Remote Responder Application

9-8-8 Volunteer Remote Responders at Klinic Community Health provide non-judgemental, unbiased, crisis counselling support and intervention. Responders conduct safety/risk assessments with service users reaching out for support through 9-8-8, provide resources as needed, and are responsible for timely and accurate contact documentation.

For more information about this position, please review the posting.

## Basic Information

Full Name		Pronouns	
Email address			
Phone number			
Mailing Address			

### How did you hear about this opportunity?

- On the 9-8-8 website
- On the Klinic website
- On social media
- Word of mouth (from current Klinic employees/volunteers)
- From an educational institution/professional organization
- Other:

Klinic is committed to working towards having a more equitable and diverse workforce at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, including those who identify as Indigenous, Black, Persons of Colour, 2SLBGTQQIA+, and/or those living with disabilities.

### I wish to identify as a member of one or more systemically marginalized communities.

- Yes
- No
- Prefer not to disclose

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## Availability

As part of your volunteer commitment, you must attend mandatory 9-8-8 and Klinic Crisis Line training totalling to 40 hours. Training dates are available at <a href="http://klinic.mb.ca/988-volunteer">klinic.mb.ca/988-volunteer</a> . <b>Are you able to fulfill the training commitment?</b>		<input type="checkbox"/> Yes					
A minimum time commitment of four (4) hours per week for one year is required to volunteer at Klinic as a 9-8-8 Remote Responder. <b>Are you able to fulfill the minimum time requirement to volunteer?</b>							
<input type="checkbox"/> Yes, I can commit to one <b>four (4) hour shift per week</b> for one year.							
<input type="checkbox"/> Yes, I can commit to one <b>eight (8) hour shift per week</b> for one year.							
<input type="checkbox"/> I can meet the minimum time requirement another way:  <div style="background-color: #e0e0e0; height: 40px; margin-bottom: 10px;"></div> <div style="background-color: #e0e0e0; height: 40px;"></div>							
Please specify your availability during the week below. Please check off all that apply.							
	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Morning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Afternoon	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evening	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you currently have other personal or professional commitments? Describe them below.							
Are you aware of any upcoming dates that may interfere with your ability to fulfill your training and volunteer commitments? Describe them below.							

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## Requirements

### Workspace

- I have access to a quiet, private workspace that is free of distractions.
- I do not live in a shared space, such as a college dormitory or rooming house, that may jeopardize confidentiality.

### Hardware

- I have access to a laptop/computer that meets the following minimum requirements:
  - Operating System: Windows 10 or MacOS 11 or greater
  - Processor: Clock speed of 2.0 GHz or greater
  - Memory: 4 GB RAM or greater

### Network

- I have access to a secure and password-protected internet connection.
- I have tested my secure internet connection using a [speed test](#) and **attached a screenshot of the results** that confirms it meets the following benchmarks:
  - 50 Mbps download speed
  - 2 Mbps upload speed
  - Ping of 80ms or faster
  - Network jitter of 30ms or below

*Note: While it is possible to take calls using Wi-Fi this is not recommended for stable reliable calls. Using Wi-Fi may increase the occurrence of dropped calls and call quality problems.*

9-8-8 Volunteer Remote Responders at Klinic must obtain the following:

- Criminal Record Check
- Child Abuse Registry Check
- Adult Abuse Registry Check

Yes

All checks must be no older than six (6) months from the date of application.

**Are you able to provide satisfactory record checks?**

9-8-8 Volunteer Remote Responders at Klinic must reside in Manitoba. **Do you foresee any circumstances within the next year that would require you to leave the province for more than a month (such as moving, studying abroad, etc.)?**

- No, I do not plan on leaving the province for more than a month within the next year.
- Yes, I plan on leaving the province for more than a month within the next year.

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## About you

9-8-8 Volunteer Remote Responders at Klinic must be 18 years of age or older. <b>Are you 18 years of age or older?</b>	<input type="checkbox"/> Yes
<b>Why do you want to volunteer for 9-8-8 at Klinic Community Health?</b>	
<b>What do you hope to gain personally from this experience?</b>	
<b>Have you used any of the following services at Klinic?</b> <input type="checkbox"/> Klinic Crisis Phone Lines (24-hour Crisis Line, Manitoba Suicide Prevention and Support Line, SACP Crisis Line, and/or Manitoba Farm, Rural, and Northern Support Services Line) <input type="checkbox"/> Drop-in counselling <input type="checkbox"/> EVOLVE or trauma counselling services <input type="checkbox"/> Community health services	
<b>Are you affiliated with Klinic Community Health?</b> <input type="checkbox"/> I am currently receiving medical/mental health services from Klinic. <input type="checkbox"/> I have previously received medical/mental health services from Klinic.	
<b>I am currently a volunteer at Klinic:</b> <input type="checkbox"/> as a welcome volunteer <input type="checkbox"/> as a crisis support services volunteer <input type="checkbox"/> as a SACP volunteer	
<b>I have previously volunteered at Klinic:</b> <input type="checkbox"/> as a welcome volunteer <input type="checkbox"/> as a crisis support services volunteer <input type="checkbox"/> as a SACP volunteer	
<b>I am currently an employee at Klinic:</b> <input type="checkbox"/> in community health services <input type="checkbox"/> in crisis support services <input type="checkbox"/> in counselling support services	
<b>I was previously employed at Klinic:</b> <input type="checkbox"/> in community health services <input type="checkbox"/> in crisis support services <input type="checkbox"/> in counselling support services	