



**Job Posting #2025-005**  
**Internal/External Posting**  
**Posting Date: January 9, 2026**  
**Closing Date: January 16, 2026**  
**Union: MAHCP**

**COUNSELLOR – 988/CRISIS PROGRAM**  
**PART TIME TERM POSITION**

**0.75 EFT (60 Hours Bi-Weekly)**

**Start Date-** Date of Hire

**Term End Date-** March 31, 2026 (with possibility of extension)

**Hours of Work:** Evenings/Weekends

**Hybrid work model available**

Klinic Community Heath is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

**POSITION SUMMARY**

As part of the Crisis Program Team, this position provides crisis counselling and support to callers on our various crisis line services, with an emphasis on Klinic's role as a local partner with the national 988 suicide crisis line. This includes delivering the 988 service and supporting 988 volunteer call-takers. Services are delivered through an empowerment based, trauma-informed lens, and within the broader context of the social determinants of health.

**QUALIFICATIONS**

- Undergraduate degree in a relevant discipline required; the equivalent education and experience may be considered
- Experience on Talk Suicide or other National Suicide Lines preferred
- Understanding of empowerment based, trauma- informed principles
- A thorough knowledge and understanding of the following: therapeutic/counselling process, crisis intervention and suicide prevention, domestic abuse, mental health and addiction
- Ability to assess risk in the following areas: Posttraumatic stress, victims of violence, suicide bereavement, domestic abuse, addiction, mental health, child welfare, human trafficking and sexual assault.
- Ability to be self-reflective in the counselling process
- Ability to contribute to a positive team culture
- Excellent interpersonal and communication skills [verbal and written]
- Awareness of and sensitivity to issues of diversity
- Demonstrated ability to affectively supervise and support volunteers
- Ability to complete accurate and concise documentation
- Ability to learn and adapt to new computer programs



#### **REQUIREMENTS**

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks
- Completion of ASIST training
- Completion of Crisis Worker Certification Exam within one year of hire
- Ability to work days, evenings, weekends and overnights

**SALARY RANGE**      \$43.004 per hour - \$52.900 per hour

#### **APPLICATION PROCESS**

- Application Deadline: January 16, 2025
- Email cover letter and resume to: [jobs@klinic.mb.ca](mailto:jobs@klinic.mb.ca)
- Please note “Job Posting #2026-005” in the email subject line

Klinic is committed to working towards having a more equitable and diverse work force at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, including those who identify as Indigenous, Black, Persons of Colour, 2SLGBTQQIA+, and/or those living with disabilities. Applicants are invited to self-declare in their cover letter.

Accommodations are available upon request during the assessment and selection process.

Thank you for your interest. Only candidates selected for an interview will be contacted.