



**Job Posting #2026-050**  
**Internal/External Posting**  
**Posting Date: June 29, 2026**  
**Closing Date: July 13, 2026**  
**Union: CUPE**

## **Peer Supporter- Trans Health Program**

### **Part-Time Term**

**0.4 EFT-** 16 hours per week

**HOURS OF WORK:** Days/Evenings/Weekends

**START DATE:** Date of Hire

**TERM ENDING:** Indefinite (subject to one weeks' notice)

Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

#### **QUALIFICATIONS:**

- Thorough understanding of transgender health issues
- Lived experience as a transgender individual
- Previous experience providing peer support to transgender persons
- Previous experience as a helper/mentor
- Previous experience and training as a counsellor preferred.
- Previous experience in community and program development an asset.
- Demonstrated experience and competency assisting people in crisis
- Proven ability to promote team work
- Previous experience with support groups
- Previous experience in public speaking an asset
- Completion of high school education or equivalent.
- Post secondary education in a healthcare program is preferred. An equivalent combination of education and lived experience may be considered.
- Minimum 2 years experience in a related health care setting is an asset.
- Experience with electronic medical records is an asset.  
Knowledge of medical terminology preferred.
- Excellent computer skills, including working knowledge of Microsoft Office.
- Ability to operate information technology equipment as required, i.e. telehealth
- Excellent communication skills, both verbal and written.
- Excellent telephone skills (answering, transferring, and professional phone etiquette).
- Demonstrated ability to organize and prioritize workload.



- Ability to respond to a variety of simultaneous requests.
- Demonstrated ability to work independently.
- Demonstrated ability to follow directions and work as a member of a team.
- Use of a positive approach in all aspects of job responsibilities.
- Knowledge of the Personal Health Information Act (PHIA) and Routine Practices.

### **RESPONSIBILITIES:**

- Co facilitating support groups for transgender clients
- Providing one on one peer support and advocacy
- Liaise, promote and develop partnerships with service providers
- Participate in public awareness and education.
- Provide clinical support to the trans health program as required and according to established Klinik guidelines
- Work in conjunction with all Klinik staff and external agencies as is necessary to ensure a collaborative approach to meeting health care needs.
- Recognize potential and real barriers for client access to care and identify opportunities for system improvement to management.
- Assist practitioners with procedures and chaperone appointments when required.
- Collect and accurately document client information in the electronic medical record in accordance with Klinik procedures and PHIA guidelines.
- Provide instructions and/or education to clients as directed by the practitioner and document as needed in the medical record.
- Respond and triage client and non-client phone calls for information, test results, health education, and/or resources as appropriate, and determine the appropriate action including forwarding calls or messages to a practitioner or other care provider when appropriate.
- Communicate effectively with all team members within the agency.
- Maintain knowledge of Klinik's emergency procedures.
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### **Other Duties and Responsibilities:**

- Assist in the orientation and training of new staff members and students. Participate in hiring panels when requested to do so.
- Participate in training courses and in-services offered elsewhere and by Klinik in order to maintain and improve quality of service
- Attend staff meetings as required
- Participate in program planning, evaluation and quality monitoring including completing daily statistics



- Participate in formal self-evaluations by identifying strengths and limitations
- Seek appropriate supervision/consultation of own actions
- Adhere to all agency policies, protocols, procedures and promotes best practice
- Perform other duties and functions related to their job description, not exceeding above stated skills and capabilities.

**Working Conditions:**

- Work environment consisting of an office building.
- Work areas are not private and may be in the public areas of the building.
- Maybe required to sit for long periods of time.
- May be required to move items weighing up to 12 kg.
- May encounter aggressive and/or agitated clients and visitors.
- May be required to work a variety of shifts including evenings and weekends.

**SALARY RANGE**            \$24.796 to \$28.652 per hour

**APPLICATION PROCESS**

- Application Deadline: July 13, 2026
- Email cover letter and resume to: [jobs@klinik.mb.ca](mailto:jobs@klinik.mb.ca)
- Please note "Job Posting #2026-050" in the email subject line

Klinik is committed to working towards having a more equitable and diverse work force at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, those who identify as Indigenous, Black, Persons of Colour, 2SLGBTQQA+, and/or those living with disabilities. Applicants are invited to self-declare in their cover letter.

Accommodations are available upon request during the assessment and selection process. Applicants are asked to please self-declare in their cover letter.

Thank you for your interest. Only candidates selected for an interview will be contacted.