



2009 – 2010 ANNUAL REPORT

Just Care



VISION

Engaged and healthy communities

MISSION

To offer primary health care,
mental health care and community
health services to enhance
individual and community capacity

VALUES

Social Justice

Equity • Engagement • Choice

Leadership

Mentorship • Advocacy • Capacity

Responsiveness

Collaboration • Accessibility • Care

2010-11 to 2012-13 Strategic Plan

Strategic Direction	Strategic Priorities
1. Social Justice	1.1 Engage marginalized populations in their health care: <ul style="list-style-type: none">a. Refugeeb. Aboriginalc. Transgender
	1.2 Expand staff and volunteer diversity to reflect communities served.
	1.3 Advocate for social justice.
2. Leadership	2.1 Build capacity among other health and social service providers.
	2.2 Promote the integration and coordination of community health and social services.
	2.3 Enhance staff and volunteer development & wellness.
3. Responsiveness	3.1 Enhance internal integration to improve client care.
	3.2 Enhance access to care.
	3.3 Enhance cultural awareness and culturally sensitive care provision.
4. Management	4.1 Develop facilities options to manage existing and future service capacity.
	4.2 Enhance electronic information systems capability.
	4.3 Enhance communications strategies and methods.

Klinik is a non-profit, community-based health care centre in part of the core area of Winnipeg. We provide primary health care to our geographic community as well as provide specialized health services to the Province of Manitoba. Klinik promotes health and quality of life for all; helps people make choices about their own health in a context which is culturally sensitive and supportive of personal and community development; seeks to address the special needs of our neighbourhoods and helps communities organize on issues of concern; and looks to our community for direction.

What are the Services provided by Klinik?

- **24-Hour Telephone Services for Manitobans:**
 - Manitoba Suicide Line
 - Crisis Counselling Line
 - Sexual Assault Crisis Line
- **Community Health & Education Services**
 - community health education and community development
 - volunteer recruitment, screening and training
 - medical, legal support and advocacy for sexual assault victims
 - youth health education services through Teen Talk
 - training and education in areas such as crisis intervention, suicide prevention, sexual assault and family violence
- **Counselling Services**
 - post trauma counselling for individual and families who have experienced sexual assault, childhood abuse, suicide bereavement, people affected by family violence, and support for people leaving the sex trade and recovering from childhood sexual abuse and addictions
 - no fee drop-in counselling to anyone for any reason
 - telephone support, counselling and information to those whose life is affected by farming, agriculture and rural living provided by the Manitoba Farm & Rural Stress Line (provided in Brandon; staffed by local residents)
 - Workers Compensation Distress Line providing 24-hour confidential telephone counselling for those having trouble dealing with the effects of their injury
- **Health Services**
 - Primary health care including prevention, health promotion and education provided by a multi-disciplinary team including doctors, nurse practitioners, primary health care nurses, medical assistants, dieticians, social workers and lab technologists
 - Service areas include family practice, reproductive/sexual health care (including youth), child and maternal health, geriatrics, HIV, Hep C and TB
 - Outreach services for the elderly and those with mobility and mental health issues provided by physicians, nurses, social workers and dieticians



Chairperson of the Board's Message

"Engaged and Healthy Communities"

During this past year one of the major initiatives for the Board and the Management Team has been to develop a new strategic plan including a new vision, a mission statement and a set of values for Klinik Community Health Centre along with objectives for the next three years that are consistent with these three cornerstones of the organization.

My colleagues on the Board along with the Management Team deserve a very special thank you for giving of their time, energy and expertise to ensure that the valuable and exciting work of Klinik is clearly articulated and will continue to grow and flourish in the future. The diversity of backgrounds, experiences and talents created an extraordinary team to undertake this important task. Throughout the process we also developed a greater understanding of each other's strengths as well as their hopes and dreams for Klinik.

In addition to the development of the strategic plan it has been another exciting year with the implementation of many new initiatives as well as the ongoing development of innovative and quality primary health care, mental health care and community development and education services; serving as a voice for equality, social justice and social change and reflecting the core values of equity, engagement, choice, mentorship, advocacy, capacity, collaboration, accessibility and care.

None of this would be possible without a dedicated and hardworking staff including all the volunteers under the excellent leadership of Lori Johnson all of whom have demonstrated a strong passion and commitment in everything they do. Each of these people has contributed to the outstanding reputation that Klinik has earned not only in the community it serves but also in the wider health community of Manitoba. Everyone involved with Klinik deserves our heartfelt thanks and appreciation for their continuous efforts to seek new and innovative ways to serve the needs of our community.

I would also like to take this opportunity especially to thank Wayne Rose, a retiring Board member, who has given many years of dedicated service to the organization. His contributions to the Klinik Board are greatly appreciated and we all wish him well in his future endeavors.

I would also like to acknowledge the support of our funders particularly the Winnipeg Regional Health Authority who has demonstrated its belief in the importance of the services Klinik provides and has enabled us to grow as an organization. We are grateful as well to our many generous donors, local organizations and government departments who have invested in the various projects and initiatives that have strengthened our capacity to serve our community.

I look forward to another exciting year ahead.

Jan Schubert, Chairperson
Board of Directors

Executive Director's Message

Klinic is pleased to present this year's Annual Report highlighting some of the Agency's accomplishments over the past eventful year. Of note has been the completion of the Board of Directors' Strategic Planning process which has unfolded over the last several months after its initial planning momentum of the 2009/2010 fiscal year. The resulting Strategic Framework, Strategic Directions and Strategic Priorities established by the Board shall serve to inform the work of the Organization over the next three years as we endeavor across program areas to achieve the targets, objectives, success indicators and milestones we have set for ourselves in the delivery of Klinic services to the community. Many thanks to all involved.

To all of the hardworking and passionately committed Klinic employees and volunteers, sincere thanks for your efforts and your dedication to our mandate and the diverse clientele we serve. To Management Team members Kathie, Holly, Tim, Rosemarie, Catheryn and Mike, my personal thanks for your professional commitment to staff and clients as we work together toward continued growth and development of Klinic's community health services and programming in the Region and across the Province.

Special thanks to our volunteer Klinic Board members. It has been a very busy Board year and much has been accomplished. We are deeply grateful for your dedication to the Agency, your unfailing support and your generous commitment of time and talent. Thank you so much.

To all those whose commitment of financial support and resources allow the Agency to maintain and enhance the provision of primary care, mental health care and community development and education services – we acknowledge with appreciation your steadfast support and continued expression of confidence in the work that we do. In particular we wish to thank our core funder, the Winnipeg Regional Health Authority, the Province of Manitoba, the Government of Canada, numerous charitable organizations and our many faithful private donors for their critically important support for Klinic's programs and services.

It continues to be an honour and a pleasure for me to serve as the Executive Director of Klinic Community Health Centre. I look forward to the coming year as we strive together toward our stated organizational ideal of "Just Care" – in all of the subtle, positive meanings by which this tag line might be interpreted. I am proud to be a part of this exceptional place.

Lori S. Johnson, RN
Executive Director



Just Care

THANK YOU FOR YOUR SUPPORT

Canada

- Health Canada - Drug Strategy Community Initiatives Fund
- Human Resources Development Canada

Manitoba



- Education
- Family Services and Housing including the Family Violence Prevention Program
- Health and Healthy Living
- Health – Mental Health
- Healthy Child



Winnipeg Regional Health Authority Office régional de la
santé de Winnipeg
Caring for Health À l'écoute de notre santé



THE UNIVERSITY OF WINNIPEG



- All Charities Campaign
- United Way – employee deductions
- Members of the public who made financial donations
- Klinik Staff Benevolent Fund
- Our local merchants, suppliers and private donors – too numerous to mention, including donations for fundraising events, Holiday Gift Baskets and other initiatives

Klinik volunteers who provided 36,285 hours of community service.

Just Care

KLINIC PROGRAMS

Klinic Community Health Centre provided services throughout Manitoba during the 2009/10 fiscal year. These services were offered by 195 employees providing a full time equivalent of 95.93 individuals and 221 volunteers providing 36,285 hours of service, a full time equivalent of 17.44 individuals.

SERVICE HIGHLIGHTS

During much of this year, Klinic responded to the Pandemic H1N1 Influenza. Klinic worked with the Winnipeg Regional Health Authority (WRHA) to respond to the need for community flu assessment clinics. The work done by Klinic was recognized as being extremely helpful to the Regional H1N1 Pandemic Planning process.

In 2009 Klinic started the first "Trans Health" program in Manitoba. Clients who identify as transgendered, having gender variance or who question their gender identity may self refer to this program. Collaboration occurred with surgeons, Manitoba Health, clinical psychologists, endocrinologists, speech and language programs, gynecologists, and others in Winnipeg and throughout Manitoba. Klinic supports family practitioners as consultants for the provision of trans specific care. They have worked in collaboration with Rainbow Resource Centre to provide gender identity, trans gender and gender variance awareness to many disciplines, including Employment and Income Assistance, Addictions Foundation of Manitoba and Winnipeg School Division #1 (there is currently a waiting list for upcoming sessions). Trans Health currently has 81 clients ranging in age from 7 years to 65 years from across the province. In the coming year we look forward to creating new relationships and providing increased consultation services so clients from outside of Winnipeg can receive care in their own communities. From a population of people who have been underserved and describe their experience most often as being judged rather than being heard, Trans Health has received positive feedback.

Teen Talk now has available on our website an information Toolkit (<http://www.teen-talk.ca/ToolKitInfo.htm>). The Toolkit is a resource for service providers and educators working with youth on topics related to sexual and reproductive and mental health and provides information on activities and resources that can be utilized in health promotion activities with youth.

Klinic provided consultation to the WRHA and others about service to refugees. We were pleased to have had the opportunity to offer our experience with inter-professional care and share our knowledge of refugee health. We are actively involved in the process of building a new refugee health clinic in Winnipeg. Klinic looks forward to accepting new clients to our primary care program when they are referred to us as they transition through the soon to be opened WRHA Refugee Health Clinic. The input and expertise of Klinic was recognized and appreciated by the Region.

Building partnerships and capacity have always been of critical importance for Klinik. This year Klinik's Counselling Services took a lead role in establishing two dynamic and important networks: the Manitoba Trauma Partnership (MTP) and the Winnipeg Suicide Prevention Network (WSPN). The MTP was created to promote trauma informed practices and enhance the capacity of organizations to better meet the needs of people affected by trauma. The WSPN is actively involved in promoting suicide prevention, best practices and public awareness in Winnipeg.

Following a hugely successful first year, Klinik received funding to deliver Trauma-informed Counselling Training for a second year across Manitoba. Klinik's Trauma-informed Training and the "Trauma-informed Toolkit" has received national attention and recognition.

The Canadian Centre for Policy Alternatives (CCPA) - Manitoba and Klinik's Social Justice Committee worked together to get the stories of people living in inadequate housing and completed the *"Voicing Housing Experiences"* Report which became part of CCPA's State of the Inner City Report 2008 (*"Putting our Housing in Order"*). In partnership with the University of Winnipeg (U of W), Klinik Student Health Services secured funding for a Safe Space Coordinator to assist the University in addressing the need for inclusion and safety for lesbian, gay, bisexual, transgender, transsexual, intersexed, queer, questioning and Two-Spirited (LGBTTIQQ2S) students, staff, faculty, alumni and allies at the U of W.

INNOVATION

Counselling Services continues to research the application of complimentary approaches in mental health and look for opportunities to integrate them along side traditional talk based therapies. Counselling Services introduced a number of new mental health promotion initiatives, all of which were extremely well received. One of these, the "Farmer to Farmer" project, was initiated by the Manitoba Farm and Rural Stress Line in Brandon. With funding from the United Way of Brandon, this Project conducted mental health workshops in the Brandon area with a special focus on the issue of depression, men and promoting help seeking behavior. Another new initiative was offering Mindfulness Based Stress Reduction Groups in collaboration with the Canadian Mental Health Association, Winnipeg Division.

Klinik received three year project funding from Health Canada: Drug Strategy Community Initiatives Fund for the establishment of a Knowledge Exchange Network for the Manitoba/Saskatchewan region in the area of substance use prevention amongst youth. The proposed activities of the Network will result in increased capacity, collaboration and networking amongst service providers, community groups and policy makers to better meet their prevention mandates.

Klinik and Nor'West are partnering with Healthy Child MB to implement a community based pilot of CHOICES. Project CHOICES uses a woman centered, harm reduction approach to providing information and brief support for women who are at risk of having an alcohol exposed pregnancy. The program is an evidence based model developed in the United States and utilizes motivational interviewing as a technique for assisting women in exploring their risk of an alcohol exposed pregnancy.

Klinik implemented iCarol, a web based system, to assist with the management of our crisis line based services and drop-in counselling services. This system is designed to help manage, measure and analyze all facets related to service provision in these areas including human resource management, statistics, descriptive reports on service utilization, and quality assurance mechanisms.

As space remains an ongoing challenge, Health Services redesigned main floor Physician and Nurse Practitioner offices, as well as the shared Nurse/ Medical Assistant area keeping in mind the common wisdom that collaborative care is well supported by close physical proximity. Space in the basement was redesigned to accommodate client assessment, exams and office space, and Trans Health is located in this new space. The redesign on the main floor has resulted in being able to accommodate two more work spaces, a consult desk, and an additional exam room. This innovative use of space ensured that we are using every inch as effectively as possible.

Klinik implemented the virtualization of its computer server systems. Virtualization is a technology which provides a means of running multiple virtual server operating systems on a single physical server. The benefits from implementing this technology at Klinik include substantial hardware and software cost savings; taking better advantage of processing power; being more efficient for maintenance, upgrading and disaster recovery; and it is also greener as power usage is substantially reduced. It is our intention to use virtualization whenever possible in all future IT projects.

RECOGNITION

Klinik holds an annual agency recognition award event to acknowledge and celebrate with staff and volunteers. In conjunction with the Annual General Meeting in 2010, Klinik will recognize one person for 30 years of service, two for 25 years of service, four for 20 years of service, two for 15 years of service, four for 10 years of service and eighteen for 5 years of service.

It is Klinik's staff and volunteers that make Klinik the successful community health centre it is.

For further information on Klinik's services,
please see our web site at:
www.klinik.mb.ca

KLINIC INCORPORATED
STATEMENT OF FINANCIAL POSITION
March 31, 2010

ASSETS						
	Operating Fund	Capital Fund	Wilson House Fund	Donation Fund	2010	2009
Cash and short-term investments	\$ 1,492,922	\$ -	\$ -	\$ 98,255	\$ 1,591,177	\$ 1,304,167
Cash in trust	84,922	-	-	-	84,922	106,075
Accounts receivable						
Health Authority	459,595	-	-	-	459,595	438,935
Other	294,334	-	-	-	294,334	439,659
Interfund balances	(320,096)	-	69,014	251,082	-	-
Prepaid expenses	18,652	-	-	-	18,652	15,558
Capital assets	-	33,977	1,107,966	-	1,141,943	1,217,801
	<u>\$ 2,030,329</u>	<u>\$ 33,977</u>	<u>\$ 1,176,980</u>	<u>\$ 349,337</u>	<u>\$ 3,590,623</u>	<u>\$ 3,522,195</u>
LIABILITIES						
Payables and accruals	\$ 1,094,669	\$ -	\$ -	\$ -	\$ 1,094,669	\$ 1,139,485
Deferred revenue	231,726	31,325	1,009,961	-	1,273,012	1,303,471
Funds in trust	84,922	-	-	-	84,922	106,075
Pre-retirement leave	584,097	-	-	-	584,097	420,426
	<u>1,995,414</u>	<u>31,325</u>	<u>1,009,961</u>	<u>-</u>	<u>3,036,700</u>	<u>2,969,457</u>
FUND BALANCES						
Invested in capital assets	-	2,652	98,005	-	100,657	96,352
Unrestricted - retainable	34,825	-	69,014	349,337	453,176	456,386
	<u>34,825</u>	<u>2,652</u>	<u>167,019</u>	<u>349,337</u>	<u>553,833</u>	<u>552,738</u>
	<u>\$ 2,030,239</u>	<u>\$ 33,977</u>	<u>\$ 1,176,980</u>	<u>\$ 349,337</u>	<u>\$ 3,590,533</u>	<u>\$ 3,522,195</u>

KLINIC INCORPORATED
STATEMENT OF OPERATIONS AND CHANGES IN FUND BALANCES
FOR THE YEAR ENDED MARCH 31, 2010

	Operating Fund	Capital Fund	Wilson House Fund	Donation Fund	2010	2009
REVENUES						
Grants and other revenue	\$ 8,321,336	\$ -	\$ -	\$ -	\$ 8,321,336	\$ 7,454,622
Donations	-	-	-	14,306	14,306	24,100
Interest	-	-	-	1,887	1,887	3,212
Amortization of deferred revenues	-	8,023	72,140	-	80,163	198,398
	<u>8,321,336</u>	<u>8,023</u>	<u>72,140</u>	<u>16,193</u>	<u>8,417,692</u>	<u>7,680,332</u>
EXPENSES						
Operating expenditures	8,309,010	-	-	-	8,309,010	7,507,499
Special projects	-	-	-	1,311	1,311	1,898
Amortization	-	8,179	67,679	-	75,858	194,093
	<u>8,309,010</u>	<u>8,179</u>	<u>67,679</u>	<u>1,311</u>	<u>8,386,179</u>	<u>7,703,490</u>
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES FROM OPERATIONS	12,326	(156)	4,461	14,882	31,513	(23,158)
Pre-retirement leave	(30,418)	-	-	-	(30,418)	10,611
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	(18,092)	(156)	4,461	14,882	1,095	(12,547)
Fund balances, beginning of year	<u>52,917</u>	<u>2,808</u>	<u>162,558</u>	<u>334,455</u>	<u>552,738</u>	<u>565,285</u>
Fund balances, end of year	<u>\$ 34,825</u>	<u>\$ 2,652</u>	<u>\$ 167,019</u>	<u>\$ 349,337</u>	<u>\$ 553,833</u>	<u>\$ 552,738</u>

The foregoing statements are selected from financial statements audited by booke & partners Chartered Accountants.

Copies of the auditors' report and a complete set of financial statements are available from:

Klinic Inc.
870 Portage Avenue
Winnipeg, Manitoba R3G 0P1

COMMUNITY PARTNERSHIP AND NETWORK ACTIVITIES



- 595 Prevention Team
- Addictions Foundation of Manitoba (AFM):
 - Gambling Distress Line
 - Methadone Program
 - Youth Services
- Access River East
- Accreditation Canada
- Adolescent Parent Interagency Network (APIN)
- Agape Table
- Age & Opportunity
- Agencies for School Health
- American Association of Suicidology
- Aurora Family Therapy Centre
- Assiniboine College – Nursing Students
- Behavioural Health Foundation: Male and Female Youth Services
- CADHAM Lab
- Canadian Alliance of Community Health Centre Associations
- Canadian Association for Suicide Prevention
- Canadian Association of Sexual Assault Centres
- Canadian Diabetes Association
- Canadian Evaluation Society
- Canadian Federation for Sexual Health (CFSH)
- Canadian Mental Health Association – Winnipeg Division
- Canadian Professional Association Transgender Health
- Cancer Care Manitoba
- CARI - Methadone Program
- Centre de Sante Saint-Boniface
- Centre for Addictions and Mental Health
- Children's Health & Environmental Partnership
- Citizenship & Immigration Canada
- Coalition for Anti-Homophobia Resources & Education
- College of Physicians & Surgeons of Manitoba
- College of Licensed Practical Nurses
- College of Registered Nurses of Manitoba
- Connect-2 Community Voice Mail
- CUPE Manitoba
- Daniel McIntyre/St. Matthews Community Association
- Diabetes Education Network
- Doctors MB
- Downtown Parent Child Coalition/ Community 4 Families
- Ellice Street Festival
- Friends of Sherbrook Pool
- Frontier School Division
- General Authority Community Council
- Government of Canada:
 - Community Action Program for Children
 - Drug Strategy Community Initiatives Fund (Health Canada)
- HIV Counsellor's Network
- Health Action Centre
- Health in Common: Evaluation Advisory Group
- Health Links
- Health Sciences Centre
- Healthy Child Manitoba Office: Teen Clinic Training
- Healthy Schools – Mental Health Working Group
- Hep C Nurses Support Group
- Hepatitis Interest Group
- Herzing College
- House of Hesed
- Injured and Disabled Workers Association
- Innerscity Network for Senior Care Professionals
- Inter-Agency Sexual Assault Committee
- Interlake Public Health
- Interlake School Division #21
- Jewish Child & Family Services
- Justice Canada
- Kali-Shiva
- Kivalliq Inuit Centre
- Laurel Centre
- MacDonald Youth Services (MYS)
- Manitoba Association of Community Health (MACH)
- Manitoba Association of Volunteers (MAVA)
- Manitoba Breast Screening Program
- Manitoba Cervical Screening Program
- Manitoba Coalition for Reproductive Health
- Manitoba Cross Cultural Resource Team for War Affected People
- Manitoba First Nations Educations Resource Centre
- Manitoba Family Services & Housing: Family Violence Prevention Program
- Manitoba Farm & Stress Line Advisory Committee
- Manitoba Food Charter
- Manitoba Harm Reduction Network
- Manitoba Health & Healthy Living

- Manitoba Justice
- Manitoba Public Health Association (MPHA))
- Manitoba Public Health Department
- Manitoba RH Lab
- Manitoba Trauma Partnership
- Manitoba Youth Centre
- Marymount
- Medical Examiners Office
- Men's Resource Centre
- Mental Health Commission of Canada
- Mount Carmel Clinic: Cross Cultural Consulting Program
- Native Youth Sexual Health Network
- New Directions: TERF (Transition, Education, Resources for Females)
- Nine Circles Community Health Centre
- North Eastman Sexual Assault Advisory Committee
- Nor'West Co-op Community Health Centre: Choices
- Planned Parenthood Federation of Canada
- Play It Safer Network
- Pregnancy Counselling Network
- Provincial Suicide Prevention & Leadership Committee
- Public Health Agency of Canada
- Rainbow Resource Centre
- Red River College
- Rehabilitation Centre for Children
- RESOLVE Manitoba
- SAGE House
- SPEAK (Suicide Prevention Education Awareness & Knowledge)
- Safer Choices Network
- Salvation Army:
 - Corrections & Justice, Prostitution Diversion Program
 - Prostitution Diversion Program
- Scope
- Seven Oaks Hospital
- Sexuality Education Resource Centre
- Sexual Health Community Educator Working Group
- Sherbourne Health Centre, Toronto
- Spence Neighbourhood Association
- St. James School Division
- St. Matthew's-Maryland Community Ministry
- Take Back the Night
- Taking Charge Adult Education
- Teen Services Network
- United Way:
 - Brandon & District
 - Winnipeg
- University of Manitoba:
 - Resident Advisors
 - Faculties of Social Work; Medicine; Nursing; Education; and Obstetrics, Gynaecology & Reproductive Services
- University of Winnipeg:
 - Resident Advisors
 - Student Health Services
 - Urban Futures
- Unplanned Pregnancy Network
- Urgent Care – Misericordia
- Vancouver Coastal Health – Trans Care
- Victoria General Hospital
- Volunteer Centre of Winnipeg
- Volunteer Coordinators Network
- Youville Centre
- Welcome Place
- Wellness Institute
- West Broadway Development Corporation
- West Broadway Network
- West Central Women's Resource Centre
- West Central Network
- Winnipeg Child & Family Services: Joint Training Unit
- Winnipeg Foundation
- Winnipeg Police Crisis Negotiating Team
- Winnipeg Regional Health Authority (WRHA):
 - Community Health Agencies Network
 - Horizons
 - Immigrant/Refugee Health Strategy Working Group
 - Language Access Program
 - Nursing Practice Council Primary Care
 - Primary Care Program Management Team
 - Population & Public Health
 - Population Health STI Social Marketing Campaign Steering Committee
 - Promoting Health Equity Committee
 - Provincial Advisory Committee Outbreak Control/ Pandemic Planning
 - Quality Council
 - Refugee Health Clinic Working Group
 - Regional Population Health GLBTT Health Coalition
- Winnipeg School Division #1 – Tec Voc
- Winnipeg Sexual Assault Response Team
- Winnipeg Suicide Prevention Network
- Winnipeg Technical College
- Women's Health Clinic
- Women's Health Network
- Workers Compensation Line: WCB Distress Line
- World Professional Association Transgender Health

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Elly Van der Zande
Friederike Von Aweyden
Tim Wall
Colleen Warkentin
Dave Willems
Chris Willette
Terry Wilson
Lori Yusishen
Ingrid Zebinski

Bold denotes 10+ years of service

HELP BUILD BETTER COMMUNITY HEALTH

Yes, I want to support the work of Klinik Community Health Centre!

Name: _____

Address: _____

City: _____

Province: _____

Postal Code: _____

Phone: _____

A Tax Receipt will be issued for gifts of \$10.00 or more.

☐

I am interested in becoming a volunteer. Please contact me.

☐

I would like more specific Program information. Please contact me.

Please complete and enclose with your gift or request for more information and mail to:

Klinik Community Health Centre
870 Portage Avenue
Winnipeg, MB R3G 0P1

Telephone: (204) 784-4076 / Fax: (204) 772-7998
e-mail: klinik@klinik.mb.ca / website: www.klinik.mb.ca

THANK YOU



Information regarding insurance policies and wills that would list Klinik Community Health Centre as a beneficiary is available through your life insurance agent.

Just Care

