



**JOB POSTING #2020-636**

**SYSTEM NAVIGATOR – COUNSELLING PROGRAM  
FULL TIME PERMANENT POSITION  
1.0 E.F.T. – 40 HOURS PER WEEK**

**START DATE:** To Be Determined

**HOURS OF WORK:** Monday to Friday 9:00 A.M. – 5:00 P.M.

Will include one evening per week

**STARTING SALARY RANGE:** \$29.867 per hour - \$32.637 per hour

**PLEASE SUBMIT RESUME BY: FRIDAY, MAY 1, 2020**

Terri Cressman, Manager, Counselling Services, Klinik Community Health Centre

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Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

**Position Summary**

The System Navigator provides assistance and support to individuals and their families such as: Internal and external client referrals, resource and advocacy, and participation in individual case counselling and coordination as appropriate. The System Navigator works as a member of an interdisciplinary team identifying key partnership contacts to effectively and efficiently serve clients, and practice innovative approaches to service delivery within the broad determinants of health framework.

This will be achieved by considering risk factors (medical, social, psychological and environment) in a manner which can be understood by the client, and when applicable, their families.

**QUALIFICATIONS:**

- Undergraduate degree in the social sciences, graduate degree preferred
- Minimum two years supervised in person counselling experience

- Experience counselling people in crisis and/or suicide
- Thorough understanding of the therapeutic/counselling process
- Thorough knowledge and understanding of crisis intervention and suicide prevention
- Thorough knowledge of posttraumatic stress, the recovery process and experience counseling people affected by trauma
- Thorough knowledge of domestic abuse, its affects and dynamics and experience counseling people affected by domestic abuse
- Thorough understanding of issues related to addictions
- Thorough understanding of mental health issues and the mental health system
- Demonstrated competence in risk and clinical assessment
- Proven ability to work from an empowerment and trauma informed model
- Ability to work independently and demonstrated decision making abilities
- Proven ability to promote team and program functioning
- Demonstrated effective communication skills
- Excellent interpersonal skills
- Ability to work flexible hours, including evenings, overnight and weekends
- Awareness of and sensitive to issues of cultural diversity

#### **RESPONSIBILITIES:**

- Provide individual counselling
- Link clients with appropriate community resources
- Provide clinical assessments
- Participate in program development
- Liaise with community resources and service organizations
- Work as part of a team and promote team functioning
- Assist in the development of resource material
- Chart appropriately according to Klinik Policies

#### **Other**

- Participate in training courses and in services offered elsewhere and by Klinik in order to maintain and improve quality of service
- Attend staff meetings as required
- Participate in program planning, evaluation and quality monitoring including completing daily statistics
- Participate in formal self-evaluations by identifying strengths and limitations
- Seek appropriate supervision/consultation of own actions
- Adhere to all agency policies, protocols and promote best practice
- Perform other duties and functions related to their job description not exceeding above stated capacities

**Klinik is a pro-choice community health centre  
and supports the principles of diversity, inclusion and cultural awareness**

Thank you for your interest. Only candidates selected for an interview will be contacted.

