

Fact Sheet – Clients

Mobile Withdrawal Management Service (MWMS) – Referral-based

What is MWMS?

MWMS is a mobile withdrawal management and stabilization service that supports people who want to detox from a substance they're using. You can access this service for up to thirty (30) days, during which daily appointments are scheduled. The care we deliver is specifically designed to meet each client's specific recovery goals.

How do I access this service?

Referrals to MWMS can be made by your family doctor or nurse practitioner, or any other doctor or nurse practitioner. If you are having trouble obtaining a referral, please contact the MWMS general line at **204-784-4094**.

Who is this service for?

MWMS is available for people who are:

- 18 or older
- live within the City of Winnipeg, the rural municipality of West St. Paul, or the rural municipality of East St. Paul.

Where is this service?

Our team comes to you. We provide services at your home or other safe accommodation, such as a Short Transitional Access to Recovery (STAR) bed. You can choose where you want to be seen, including the option of meeting in the community.

Who is the MWMS team?

The team is made up of registered nurses, health and social services workers, an addictions counsellor, peer support workers, Indigenous cultural support workers, and an addictions physician—all who collaborate in daily care provision. You also have access to after-hours support through the Klinik Crisis Line at **204-786-8686**, which is available 24/7, 365 days a year. The MWMS team works closely with you, your referring physician, and your support system to promote a successful recovery. The team will provide support and recovery education to you, your caregivers, and your support persons as needed.

Additional services

Clients who identify as Indigenous will have access to cultural support through Klinik. All enrolled clients will be offered peer support, which can be accessed for four (4) weeks after your MWMS discharge date. You have the option of attending a 7-week Relapse Prevention Group, which occurs every eight (8) weeks as part of your aftercare plan.

What happens after 30 days?

All clients will participate in an initial and ongoing assessment to identify what support services you need to promote a successful recovery. A key piece of this assessment is ensuring you have access to a primary care provider. In addition, MWMS supports clients in accessing treatment programs and other services at program completion.