



**Job Posting #2023-025**  
**Internal/External Posting**  
**Posting Date: March 15, 2024**  
**Closing Date: March 22, 2024**  
**Union: MAHCP**

**COUNSELLOR – Hummingbird (formerly Sexual Assault Crisis Program (SACP))**  
**PART TIME TERM POSITION**

**0.5 EFT –20 Hours Per Week**

**Start Date:** Date of Hire

**Term End Date:** September 25, 2025 (with possibility of extension)

**Hours of Work:** Days/Evenings/Weekends

Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

**POSITION SUMMARY**

As part of the Hummingbird team, this position provides crisis counselling and support to callers on Klinik's various crisis lines services, especially the sexual assault crisis line. Staff working in Hummingbird also provide in-person support to individuals who have experienced sexual and intimate partner violence within an interdisciplinary model at Klinik Community Health. Hummingbird crisis counsellors also provide support at various medical facilities within the City of Winnipeg, most commonly the Health Sciences Centre as well as with the Winnipeg Police Service during statements. The successful applicant will also be actively involved in supporting new Hummingbird volunteer advocates as they become confident in their in-person advocacy work. Services are delivered through an empowerment based, trauma-informed lens, and within the broader context of the social determinants of health.

**QUALIFICATIONS:**

- Undergraduate degree in Social Sciences, graduate degree preferred
- Understanding of empowerment based, trauma-informed principles
- Current member of the SACP program preferred former members of SACP are encouraged to apply
- A thorough knowledge and understanding of the following: therapeutic/counselling process, crisis intervention and suicide prevention, domestic abuse, mental health and addiction
- Ability to assess risk in the following areas: Posttraumatic stress, victims of violence, suicide bereavement, domestic abuse, addiction, mental health, child welfare, human trafficking and sexual assault.
- Demonstrated ability to support new learners develop skill and competency
- Ability to be self-reflective in the counselling process
- Ability to contribute to a positive team culture
- Excellent interpersonal and communication skills [verbal and written]

- Awareness of and sensitivity to issues of diversity
- Demonstrated ability to affectively supervise and support volunteers
- Ability to complete accurate and concise documentation
- Ability to learn and adapt to new computer programs

### **RESPONSIBILITIES**

- Provides crisis counselling, support, information, referral and links to appropriate community services
- Mentors new volunteer advocates in the Hummingbird program
- Provides in-person support and advocacy at Klinik and other external locations
- Assesses caller needs and risk
- Charts appropriately according to Klinik procedures and documentation guidelines
- Participates in training courses and in-services offered elsewhere and by Klinik in order to maintain and improve quality of service
- Attends staff meetings as required
- Participates in program planning, evaluation and quality monitoring including completing daily statistics
- Participates in formal self-evaluations by identifying strengths and limitations
- Seeks appropriate supervision/consultation of own actions
- Adheres to all agency policies, protocols and promotes best practice
- Performs other duties and functions related to their job description not exceeding above stated capacities

### **REQUIREMENTS**

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks
- Completion of ASIST training
- Completion of Crisis Worker Certification Exam within one year of hire
- Ability to work days, evenings and weekends

**SALARY RANGE** \$29.867 per hour - \$38.977 per hour

### **APPLICATION PROCESS**

- Application Deadline: March 22, 2023
- Email cover letter and resume to: [jobs@klinik.mb.ca](mailto:jobs@klinik.mb.ca)
- Please reference job posting #2023-025 in email subject line.

Klinik is committed to working towards having a more equitable and diverse work force at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, including Indigenous, Black, Persons of Colour, 2SLGBTQ+ and /or persons with disabilities. Accommodations are available upon request during the assessment and selection process. Applicants are asked to please self-declare in their cover letter.

Thank you for your interest. Only candidates selected for an interview will be contacted.