



Job Posting #2024-103
Internal/External Posting
Posting Date: Nov. 22, 2024
Closing Date: Nov. 29, 2024
Union: MAHCP

SYSTEM NAVIGATOR
FULL TIME TERM POSITION

1.0 EFT – 40 Hours Per Week

Start Date: Date of Hire

Term Ending: Indefinite (Subject to 48 hours' notice)

Hours of Work: Days/Evenings

Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

POSITION SUMMARY:

The System Navigator provides assistance and support to individuals and their families such as: internal and external client referrals, resource and advocacy, and participation in individual case counselling and coordination as appropriate. The System Navigator works as a member of an interdisciplinary team identifying key partnership contacts to effectively and efficiently serve clients, and practice innovative approaches to service delivery within the broad determinants of health framework.

This will be achieved by considering risk factors (medical, social, psychological and environment) in a manner which can be understood by the client, and when applicable, their families.

QUALIFICATIONS:

- Undergraduate degree in the social sciences, graduate degree preferred
- Minimum two years supervised in person counselling experience
- Experience providing effective de-escalation with individuals requiring additional support
- Demonstrated familiarity with a broad range of social services agencies and resources
- Thorough understanding of the therapeutic/counselling process
- Thorough knowledge and understanding of crisis intervention and suicide prevention
- Thorough knowledge of posttraumatic stress, the recovery process and experience counseling people affected by trauma
- Thorough knowledge of domestic abuse, its affects and dynamics and experience counseling people affected by domestic abuse
- Thorough understanding of issues related to addictions
- Thorough understanding of mental health issues and the mental health system
- Demonstrated competence in risk and clinical assessment



- Proven ability to work from an empowerment and trauma informed model
- Established relationships and connections with First Nations, Inuit and/or Metis communities
- Previous work experience in First Nations, Inuit and/or Metis communities
- Lived experience as a First Nations, Metis or Inuit health professional
- Ability to work independently and demonstrated decision making abilities
- Proven ability to promote team and program functioning
- Demonstrated effective communication skills
- Excellent interpersonal skills
- Ability to work flexible hours, including evenings
- Awareness of and sensitive to issues of cultural diversity

RESPONSIBILITIES:

- Link clients with appropriate community resources
- Provide clinical assessments
- Provide individual counselling
- Work as part of several teams and promote healthy team functioning
- Liaise with community resources and service organizations
- Participate in program development
- Assist in the development of resource material
- Chart appropriately according to Klinik Policies
- Participate in training courses and in services offered elsewhere and by Klinik in order to maintain and improve quality of service
- Attend staff meetings as required
- Participate in program planning, evaluation and quality monitoring including completing daily statistics
- Participate in formal self-evaluations by identifying strengths and limitations
- Seek appropriate supervision/consultation of own actions
- Adhere to all agency policies, protocols and promote best practice
- Perform other duties and functions related to their job description not exceeding above stated capacities

Additional Requirements:

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks

SALARY RANGE \$34.836 per hour - \$45.462 per hour



APPLICATION PROCESS

- Application Deadline: November 29, 2024
- E-mail Resume/Cover letter to: jobs@klinik.mb.ca
- Please reference job posting #2024-103 in email subject line.

Klinik is committed to working towards having a more equitable and diverse work force at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, including those who identify as Indigenous, Black, Persons of Colour, 2SLGBTQIA+, and/or those living with disabilities. Applicants are invited to self-declare in their cover letter.

Accommodations are available upon request during the assessment and selection process.

Thank you for your interest. Only candidates selected for an interview will be contacted.