



Job Posting #2025-061
Internal/External Posting
Posting Date: July 18, 2025
Closing Date: July 25, 2025
Union: Exempt

IT Support Technician

Full-Time Permanent Position

1.0 EFT (40 Hours Per Week)

HOURS OF WORK: Days (Occasional evenings and weekends may be required)

START DATE: As soon as possible

Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

POSITION SUMMARY

Reporting to the Manager, Systems and Support, the IT Support Technician plays a critical role in ensuring the smooth operation of Klinik's technology infrastructure. This position provides front-line technical support to end-users across the organization, including clinical, administrative, and outreach teams. The technician is responsible for diagnosing and resolving hardware, software, and network issues, both remotely and on-site, to minimize downtime and maintain high levels of user satisfaction.

The role involves configuring and deploying workstations, mobile devices, and peripheral equipment; supporting user access to systems and applications; and maintaining accurate documentation of support activities and IT assets. The technician also assists with onboarding and offboarding processes, ensuring that staff have the necessary tools and access to perform their roles securely and efficiently.

In addition to day-to-day support, the IT Support Technician contributes to the upkeep of the server room, monitors system performance, and escalates complex issues to senior IT staff or external vendors as needed. The role requires a strong understanding of privacy and security protocols, particularly in a healthcare setting, and adherence to Klinik IT policies.

Scheduling flexibility may be required, including evening and weekend work, as well as limited travel to support satellite locations or off-site events.

If you are interested in learning more about this exciting opportunity, please review the **full position profile here**. Note that an equivalent combination of education and experience may be considered. Applicants claiming equivalency are required to explain in their cover letter how their education and experience meet the required qualifications.

SALARY RANGE \$52,000 to \$66,560 per year

APPLICATION PROCESS

- Application Deadline: July 25, 2025
- E-mail resume and cover letter to: jobs@klinik.mb.ca
- Please note "Job Posting #2025-061-" in the email subject line

Klinik is committed to working towards having a more equitable and diverse work force at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, those who identify as Indigenous, Black, Persons of Colour, 2SLGBTQQA+, and /or those living with disabilities. Applicants are invited to self-declare in their cover letter.

Accommodations are available upon request during the assessment and selection process. Applicants are asked to please self-declare in their cover letter.

Thank you for your interest. Only candidates selected for an interview will be contacted.