



Job Posting #2025-066

Internal/External

Posting Date: Sept. 15, 2025

Closing Date: Sept. 22, 2025

Union: MAHCP

**Trainer/Educator – CRISIS and Counselling Program
Full-Time Permanent Position**

1.0 EFT (40 hours per week)

Start Date: Date of Hire

Hours of Work: Days/Evenings/Weekends

Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

POSITION SUMMARY

As part of the Crisis Program Training Team, this position provides crisis training and education for incoming crisis program volunteers and staff as well as ongoing and refresher trainings for current staff and volunteers. Services are delivered through an empowerment based, trauma-informed lens, and within the broader context of the social determinants of health.

QUALIFICATIONS

- A degree in a human service-related discipline such as social work, psychology, sociology, nursing, or education is required. A masters degree is preferred. Other relevant education and experience may be considered
- Minimum three years supervised counselling experience.
- Three years' experience in training/public education and supporting staff in a clinical team environment, including reviewing, developing and implementing training modules and content
- Demonstrated oral and written skills
- Excellent communication and interpersonal skills
- Familiarity with Adult Learning Principles
- Demonstrated Team Lead skills
- Thorough knowledge of and clinical experience in crisis intervention, suicide, domestic violence, and sexual abuse
- Demonstrated research skills
- Comprehensive knowledge and clinical experience with the therapy models and interventions that best support crisis, short term and longer-term counselling
- Understanding of empowerment based, trauma-informed principles
- Comprehensive knowledge and clinical experience related to the following: risk assessment, crisis intervention, suicide prevention, trauma recovery, gender-based violence, sexual assault, mental health, substance use/addiction, harm reduction, suicide bereavement, and sexual exploitation



- Ability to contribute to a positive team culture
- Experience with and commitment to Reconciliation and to dismantling racism and oppression within policies, procedures and practices.
- Awareness of and sensitivity to issues of diversity
- Demonstrated ability to affectively supervise and support volunteers
- Ability to learn and adapt to new computer programs
- Working knowledge of the Genesys platform, ICAROL, and Humanity an asset
- Previous experience with adult learning modalities is an asset

REQUIREMENTS:

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks
- Crisis Worker Certification (*Crisis Program)

RESPONSIBILITIES:

- Assist with the training and onboarding of new Crisis Room staff and volunteers
- Train staff to be able to educate, support and evaluate volunteer progress and performance
- Develop and maintain an onboarding package for new staff/volunteers
- Create training content
- Review current training content and update as necessary
- Address/review volunteer progress and practice competencies
- Track yearly declarations for volunteers
- Work with the Quality Assurance person to maintain and monitor a mandatory trainings list for accreditation.
- Collaborate with the clinical Team Lead to develop evaluation and competency scales/tools/benchmarks to support volunteers and Crisis Room staff

SALARY RANGE \$45.436 per hour - \$61.665 per hour

APPLICATION PROCESS

- Application Deadline: September 22, 2025
- Email cover letter and resume to: jobs@klinik.mb.ca
- Please note "Job Posting #2025-066" in the email subject line



Klinik is committed to working towards having a more equitable and diverse work force at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, those who identify as Indigenous, Black, Persons of Colour, 2SLGBTQQA+, and/or those living with disabilities. Applicants are invited to self-declare in their cover letter.

Accommodations are available upon request during the assessment and selection process. Applicants are asked to please self-declare in their cover letter.

Thank you for your interest. Only candidates selected for an interview will be contacted.