

Job Posting #2025-093 Internal/External Posting Posting Date: October 30, 2025 Closing Date: Nov. 13, 2025

Union: Exempt

Manager, Counselling Services Permanent Full-Time 1.0 EFT (40 Hours Per Week)

Klinic Community Heath is a pro-choice community health center that provides a full range of health-related services from medical care to counselling and crisis services to wellness and education services. We have an exciting leadership opportunity for you to join our dynamic team as the Manager, Counselling Services. In this position you will play an integral role in helping us realize our vision of engaged and healthy communities.

Rooted in social justice values, we believe that everyone deserves quality care, support and respect. We recognize that there are diverse needs and experiences for people who are most impacted by discrimination and oppression, and are committed to providing safe, quality, holistic, person-centred care. Relationships with our colleagues, clients and communities is at the heart of what we do. We value diversity and promote equity, inclusion and accessibility, and strive to ensure our organization and work reflects and honours the communities we serve. On our path towards Truth and Reconciliation, we work towards decolonizing systems and practices with cultural humility.

POSITION SUMMARY

The Manager of Counselling Services provides clinical support and insight to the clinical supervisors, counsellors, public educators, system navigators, social workers and administrative assistants.

Responsibilities include:

- Participating in the development, implementation, and oversight of plans, policies, and practices, ensuring quality service and alignment with Klinic's values.
- Planning of counselling and public education related program development, transitions and activities.
- Ensuring program quality, development, evaluation, and client safety.
- Handling workforce planning tasks in a unionized environment.
- Maintain effective and positive working relationships with community and related service agencies.

As a member of the leadership team, the Manager, Counselling Services is responsible for working collaboratively with peers and promoting positive working relationships with other Klinic programs.

This role requires scheduling flexibility, occasional evening, weekend work, limited travel, and participation in an on-call rotation.



Education and Experience:

- At least 3 years of leadership experience. Experience in community health and leading interdisciplinary health teams in a unionized environment is an asset.
- Undergraduate degree in a health or social services related field, Master's degree preferred.
- 5 to 7 years' experience delivering clinical counselling services, including 3 years' experience at a community-based agency.
- Expertise in varying therapy models and interventions that best support crisis, short term and longer-term counselling.
- Expertise and clinical experience related to the following: risk assessment, crisis intervention, suicide prevention, trauma recovery, gender-based violence, sexual assault, mental health, substance use/addiction, harm reduction, suicide bereavement and sexual exploitation.
- Demonstrated understanding and commitment to the Truth and Reconciliation Calls to Action and the MMIWG2S+ Calls to Justice and a commitment to disrupting all forms of racism and oppression, including homophobia and transphobia, within systems and practices.
- Demonstrated understanding and commitment to holistic health care and a strong understanding of the social determinants of health and the systemic impacts that contribute to accessible and equitable care for individuals, families and communities.
- Grounding in trauma-informed practices and cultural safety.
- Familiarity with accessibility standards and practices.
- Knowledge of best practices, national and provincial standards, and legislation inclusive of Personal Health Information Act (PHIA) and cultural safety.
- Proficiency in related software in Microsoft office
- Experience with electronic medical records is an asset
- Experience in clinical research and community health is preferred.
- Training in the LEADS Framework is an asset
- Project Management skills/certification are an asset
- Public relations and media communication experience is an asset.

Please note that an equivalent combination of education and experience may be considered. Applicants are required to explain in their cover letter how their education and experience meet the required qualifications.

You can view the full position description here.

START DATE: Date of Hire

HOURS OF WORK: Monday to Friday, scheduling flexibility may be required including evening and weekend work, limited travel and periodic on-call rotation.

SALARY RANGE: \$95,000 to \$115,000 per year

PLEASE EMAIL RESUME AND COVER LETTE BY: to <u>jobs@klinic.mb.ca</u> and reference Job Posting #2025-093 in your email subject line.



Klinic is committed to working towards having a more equitable and diverse workforce at all levels of our organization. We welcome and encourage persons who reflect the diversity of the communities we serve to apply, those who identify as Indigenous, Black, Persons of Colour, 2SLBGTQQIA+, and/or those living with disabilities. Applicants are invited to self-declare in their cover letter.

Accommodations are available upon request during the assessment and selection process. Applicants are asked to please self-declare in their cover letter.

Thank you for your interest. Only candidates selected for an interview will be contacted.